

## PERISHER VALLEY MEDICAL CENTRE OPERATIONS - 2020

In keeping with Covid-19 NSW Health Regulations, the Perisher Valley Medical Centre (PVMC) has had to significantly change its operations for this Winter Season.

Some facts about PVMC for Perisher guests:

1. PVMC is a privately run medical centre
2. PVMC is independent of Perisher Blue Pty Ltd
3. PVMC is staffed by both local Doctors, Nurses, radiographer (from Jindabyne) as well as locum staff from around Australia.
4. We are a pay on the day, fee for service practice (not BULK BILLING - with some exceptions)

For winter 2020 the Perisher Valley Medical Centre will be operating as follows:

- **Operating Hours:** 0830-1700hrs 7 days per week until the end of the ski season
- **No walk-in service**
- **Appointment only** - please call 6457 5266 to book an appointment during opening hours  
(These measures are to control access and numbers in the Medical Centre at any one time).

Our capacity to see patients is reduced due to Covid-19 restrictions and so we will be working hard to see as many patients as we can within these restrictions. We will not be allowing visitors (some exceptions eg. parent for a child).

All people requesting an appointment will be screened on the telephone (regarding symptoms) before being given an appointment.

All patients with respiratory symptoms will be advised to RING (1800 999 880) and book an appointment with the FREE drive through Covid Clinic in Jindabyne or Cooma. (This is to protect our staff, patients and the Clinic from exposure and possible temporary closure).

There have been and continue to be discussions in progress regarding access to the pathology test kits, testing & results through the Jindabyne Covid Clinic for PVMC vs our usual pathology channels. Any information you have heard regarding more rapid test results (less than 24hrs) will not apply to the majority of guests. Currently they will be used in exceptional, high risk circumstances only.

We will continue to see patients with injuries brought in by ski patrol or ringing with an injury. Any patients with injuries AND respiratory symptoms will be treated according to their assessed risk (eg. given a mask to wear, staff wearing appropriate personal protective equipment, being tested and then advised to isolate OR sent to Cooma Hospital)

**Physiotherapist:** Due to Covid-19 requirements, Jeannette Korten, our physiotherapist has been moved from the PVMC to a suite at the Perisher Valley Hotel.

**For appointments** - Book online at [elevatephysio.com.au](http://elevatephysio.com.au) and choose "Perisher" or call 0411 541 014.

**Out of Hours:** General health advice call Health Direct - 1800 022 222

**All emergencies:** Call 000 for NSW Ambulance

**On-Call Doctor:** Call 6457 5266 ( for the on-call mobile number - which will be changing shortly) for advice.

Doctors consultations OUT OF HOURS at the medical centre or at accommodation is at the discretion of the doctor on-call (weather, access, urgency).

These will incur a CALL-OUT fee on top of the 'Service Fee' and will be expected to be paid at the time of service.

Our operations are a work in progress and will depend on current NSW Govt guidelines and restrictions.

We apologise in advance for any inconvenience that our operational changes may cause guests this winter.

Kind Regards,

*Dr Karen Ratana*

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